



# 2023 Environmental, Social and Governance Report





# A Message from our President

Grupo Daltile is pleased to present our 2023 Sustainability Report, showcasing our ongoing dedication to improving air quality, community well-being, and environmental sustainability.

Aligned with our ESG strategy and core values, we have made significant strides in our sustainability efforts this year.

We have achieved substantial reductions in dust emissions, enhancing air quality and improving the overall environment. Our investment in high-efficiency dust collectors and the implementation of advanced extraction systems have been pivotal in this achievement, reflecting our dedication to continuous improvement and innovation.

Our commitment to the community is equally robust. This year, we donated and planted trees and pollinating plants, working closely with local authorities to enhance green spaces and promote biodiversity. These actions are part of our broader effort to create a healthier and more vibrant community.

We have also strengthened our environmental monitoring and inspection processes, increasing the frequency and thoroughness of our evaluations. This proactive approach ensures we maintain the highest environmental standards and swiftly address any potential issues.

Beyond our environmental initiatives, we have invested in the health and well-being of our employees and their families. Through comprehensive health programs, ergonomic projects, and various wellness activities, we are fostering a safe, supportive, and enriching workplace.

At Grupo Daltile, we are committed to leading with integrity and purpose. Our sustainability efforts are not just about compliance but about creating a lasting positive impact on the planet, our people, and our business. We are proud to be a company that prioritizes ethical practices, innovation, and community engagement, ensuring our ongoing strength and success.

Sincerely,

**Eugenio Martinez Serna**  
President and General Director  
Grupo Daltile





At Grupo Daltile, we are committed to leading with integrity and purpose. Our sustainability efforts are not just about compliance but about creating a lasting positive impact on the planet, our people, and our business”.

**Eugenio Martinez Serna**  
President and General Director  
Grupo Daltile



## 2023 Achievements

- **11% dust particle reduction** to the Mexican Laws maximum permissible levels’ vs 2022 – July to December 2023.
- **122 trees and 200 pollinated plants** were donated in a strategic area in the city – September to November 2023.
- **An average of 94%** under the Maximum Permissible Levels on Dust Particles annual assessment corresponding to NOM 043 – SEMARNAT.
- Ergonomic projects in the different operations, **reducing high risk at least in 13 critical positions.**
- **About 3,200 team members participated in a variety of activities corresponding to SA8000 and ESR Programs**, like breast cancer detection, prevention vaccines application, sports tournaments, and internal races to improve teamwork in the operations.

Operations



Employees

